

TOUR BOOKING FORM

7 DAY MELBOURNE FLOWER SHOW TOUR DEPARTING – SUNDAY 21 MARCH 2021

ROOM TYPE: DOUBLE ___ TWIN ___ SINGLE ___ SHARING WITH: _____

PASSENGER ONE DETAILS:

Full name:

Preferred name: _____

Address:

VIC _____

Phone/mobile number:

_____ / _____

Email address:

PASSENGER TWO DETAILS:

Full name:

Preferred name: _____

Address:

VIC _____

Phone/mobile number:

_____ / _____

Email address:

EMERGENCY CONTACT DETAILS:

Name: _____

Relationship: _____

Phone number: _____

EMERGENCY CONTACT DETAILS:

Name: _____

Relationship: _____

Phone number: _____

MEDICAL & DIETARY CONDITIONS:

Do you have any medical or dietary conditions?

NO: ___ YES: ___ (if yes, please specify)

MEDICAL & DIETARY CONDITIONS:

Do you have any medical or dietary conditions?

NO: ___ YES: ___ (if yes, please specify)

I confirm that I am an independent traveller who can care for myself, and manage travel without assistance

YES: ___ NO: ___

(if no, I am travelling with a carer)

I confirm that I am an independent traveller who can care for myself, and manage travel without assistance

YES: ___ NO: ___

(if no, I am travelling with a carer)

TERMS & CONDITIONS:

I have read, understand and accept the Terms & Conditions as outlined on the reverse of this Booking Form, together with any other Terms & Conditions that may apply to the tour that I am booking. I understand that it is my sole responsibility to take Travel Insurance for this tour.

Signed: _____

Date: _____

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SOUTHERN STAR COACHES – TERMS & CONDITIONS

- a) Completed booking form together with a \$100-00 per person non-refundable deposit is due no later than the close of business Monday 25 January 2021.
- b) Final cost per person to be confirmed by Friday 5 February 2021 with balance of payment due by close of business Friday 12 February 2021.
- c) Cancellation policy, following final payment if a cancellation occurs within 30 – 15 days before departure a partial refund may be given. Any cancellations within 14 – 8 days before departure will be given on a motel and supplier's discretion and individual refund policies. Cancellations made within 7 days of departure will be subject to a 100% cancellation fee. Travel Insurance is highly recommended.
- d) No refund shall be made for any unused portion of the itinerary, any changes to the itinerary made by a passenger will be entirely at the passenger's expense.
- e) Tour prices are correct at time of printing but may be subject to change without notice for unforeseen circumstances such as higher motel prices or venues closing and replacing them with alternate venues. All tour costs include GST and exclude drinks, telephone calls, insurance or personal items.
- f) A limited number of single rooms are available on each tour, additional cost occurs for sole use of a room. 'Forced singles' are not guaranteed by Southern Star Coaches and are only accepted according to the motel's policy.
- g) Dietary requirements and special need requests must be advised at the time of booking. All efforts will be made to accommodate the requirements and requests of the passenger, however Southern Star Coaches cannot guarantee that special requests are always met. Any passenger with dietary requirements will be advised by Southern Star Coaches to all venues prior to departure, however special dietary requirements cannot be guaranteed by Southern Star Coaches and it is therefore the responsibility of the passenger to confirm with the venue upon arrival. Southern Star Coaches will not be held responsible for non-supply of such meal.
- h) Southern Star Coaches does not accept responsibility for financial loss or delays incurred due to services not being provided as listed in the itinerary due to circumstances beyond its control, including but not limited to, the cessation of trading by a service provider for any reason.
- i) Southern Star Coaches reserves the right for any reason to substitute the vehicle to the best alternative vehicle within reason and at its discretion.
- j) As per the tour costing a minimum number of passengers are required to operate this tour, should these numbers not be met Southern Star Coaches reserves the right to cancel the tour.
- k) It is a requirement of travel that all passengers must be physically and mentally capable of caring for themselves. Passengers requiring special assistance are welcome on board however they must be accompanied by an able bodied companion capable of providing all necessary assistance and do not require the assistance from Southern Star Coaches personnel or other passengers on the tour. It is recommended passengers carry any medical scripts that may in an emergency require filling whilst on tour
- l) Any passenger leaving the tour for any reason during the tour does so at their own expense.
- m) Southern Star Coaches whilst on tour reserves the right to alter or change the itinerary, in the best interests of the passengers, accommodation or carriers at any time for any reason. Whilst travelling we shall not be liable to any person taking the tour for loss, injury or damage to such persons or their belongings or otherwise in connection with any accommodation, transportation or other services or resulting directly or indirectly for any occurrences beyond its control including breakdown of equipment, theft, or cancellation or changes in itinerary or schedules etc.
- n) Cancellations must be made in writing and are not effective until reached by the office of Southern Star Coaches.

Southern Star Coaches highly recommends that passengers take out Travel Insurance to cover any unforeseen circumstances that may arise.

Payment can be made by **Cash**, or **Cheque** payable to 'Southern Star Coaches' or by **Direct Debit** to 'Southern Star Coaches' **BSB 633-108 Account number 161 422 530** (if making a direct deposit please use your name as the bank reference) **Credit Card** payments are available please contact the office should you require this.

SOUTHERN STAR COACHES PTY LTD

P.O BOX 347, SANDRINGHAM VIC 3191 PH: 03 9598 1354 E: info@southernstarcoaches.com.au